

CONFIDENTIALITY AND NON-DISCLOSURE CLAUSE

Introduction:

This comprehensive confidentiality and non-disclosure clause serves to acquaint you, the recipient, with Desert Charm Trading 183 (Pty) Limited, trading as IPSS Electronic Security ("IPSS Electronic Security"), and the confidential information contained in this document. By accepting this document, you and your employees, directors, partners, agents, advisors, or representatives acknowledge and agree to be bound by the terms and obligations set forth herein.

Scope of Confidentiality:

The information presented in this document is of utmost significance and is intended to provide insight into the operations, strategies, and proprietary aspects of IPSS Electronic Security. As the recipient, you are required to maintain the highest degree of confidentiality regarding the contents of this document, safeguarding the sensitive and proprietary information disclosed herein. This includes, but is not limited to, details regarding the company's internal workings, marketing strategies, product innovations, financial data, customer information, trade secrets, and any other information marked or reasonably deemed confidential by IPSS Electronic Security.

Obligations and Responsibilities:

Upon acceptance of this document, you are obligated to ensure that all individuals associated with your organization, including employees, directors, partners, agents, advisors, and representatives, are made aware of the confidential nature of the information contained herein. You shall exercise reasonable care and take all necessary precautions to prevent any unauthorized access, use, disclosure, or dissemination of the confidential information.

Reservation of Rights:

IPSS Electronic Security expressly reserves all rights regarding the confidentiality of the information presented in this document. No license, right, or interest in any intellectual property, trademarks, or trade secrets of IPSS Electronic Security is granted or implied by the disclosure of this information.

Seeking Permission for Disclosure:

Should any doubts or uncertainties arise regarding the permissibility of disclosing specific information contained in this document, you must seek prior written permission from one of the directors of IPSS Electronic Security before proceeding with such disclosure.

Appreciation of Cooperation:

IPSS Electronic Security places great value on your cooperation in maintaining the confidentiality of the disclosed information. Your commitment to upholding the terms of this clause ensures the continued success and protection of our business and enhances the trust placed in your organization as a trusted recipient of this valuable information.

Duration and Termination:

This confidentiality clause shall remain in effect indefinitely from the date of acceptance of this document and shall survive even after the termination of any business relationship or engagement between the parties, to the extent permissible by law.

In conclusion, the protection of confidential information is of paramount importance to IPSS Electronic Security. Your adherence to the obligations set forth in this comprehensive confidentiality and non-disclosure clause is crucial to maintaining the integrity, security, and competitive advantage of our company. Thank you for your understanding and commitment to maintaining the confidentiality of this valuable information.

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INTRODUCTION

In recent years, the South African security industry has undergone significant changes, with major role players being dominated by large international corporations due to numerous acquisitions. This consolidation has resulted in a reduction of market space on a national scale. However, it has also created opportunities for security companies like ours to offer personalized services.

Among these companies, IPSS Electronic Security has emerged as the foremost privately owned security provider in the Dolphin Coast area.

Over the past few years, we have focused our efforts on Estate Security and formed a proficient team capable of handling all aspects, from initial implementation to flawless execution. This dedication has earned IPSS Electronic Security the trust of numerous estates and prospective developers.

At IPSS Electronic Security, we take pride in our commitment to innovation and cutting-edge technology. A significant milestone was achieved in 2008 when we pioneered "LIVE" monitoring of CCTV cameras through our state-of-the-art control centre, effectively securing the perimeter of Salt Rock.

Our pursuit of excellence led to the establishment of a Special Task Team in late 2018, working closely with the South African Police Service (SAPS) to combat potential land invasions. Thanks to our collaborative efforts, we successfully thwarted several land invasion attempts.

In 2019, we introduced a groundbreaking development for the Dolphin Coast Area - our Air Support Unit. This specialized unit provides crucial air support to our ground teams during emergencies, especially in cases of land invasions, carjackings, and safeguarding larger estates against potential breaches.

In 2022, to further enhance security, we made a strategic decision to commission the construction of a 4x4 APC (Armoured Personnel Carrier) that offers all-round protection against landmines, grenades, firebombs, and small arms fire, such as 7.62 x 51mm. This addition ensures unparalleled safety for our personnel and clients alike.

FURTHER ACHIEVEMENTS

Over the years, IPSS Electronic Security has achieved significant milestones, cementing our position as a leading security service provider:

2003:

- Received prestigious SAIDSA approval in key categories: Approved 24-hour control centre, Approved armed reaction units, and Approved installer, ensuring full insurance coverage and no possibility of claims rejection.
- Sole security service provider for Salt Rock Neighbourhood Watch.
- Successfully reduced crime in the Salt Rock area by 85%, as validated by SAPS Umhlali statistics.

2008:

- Pioneered "LIVE" monitoring of CCTV cameras through our state-of-the-art control centre, effectively securing the perimeter of Salt Rock, showcasing our commitment to innovation and cutting-edge technology.

2016 until present:

- Initiated the installation of camera domes in our area of operation, representing an investment of approximately 3 million Rand, aimed at proactively combatting crime and providing enhanced security to the community.

2020:

- Purchased and relocated to our current, three times larger offices to accommodate our growth and prominence in the industry.

2022-2027:

- Compliant with all SAIDSA regulations for off-site CCTV monitoring and installation, our 24-hour control room plays a pivotal role in safeguarding clients' assets and ensuring community safety. Invested over 2 million Rand in implementing the state-of-the-art Cathexis Artificial Intelligence software, further demonstrating our dedication to cutting-edge technology and superior security solutions.
- IPSS Electronic Security has proudly been voted Best Security Company in the Best of Ballito Readers' Choice Awards for five consecutive years (2022–2026), reflecting the continued trust and confidence of our local community. In 2026, we further strengthened this achievement by also being voted Best Security Equipment & Installers, recognising our commitment to service excellence, innovation and quality security solutions.

These achievements reflect our unwavering commitment to excellence, innovation, and collaboration in the pursuit of safeguarding our clients and combatting crime effectively.

Best of Ballito
Winner 2022

Best of Ballito
Winner 2023

Best of Ballito
Winner 2024

Best of Ballito
Winner 2025

Best of Ballito
Winner 2026

Best Security Company
Best Security Equipment & Installers

MANAGEMENT

At the helm of the company stands Frank Labidi, an exemplary director and acting CEO with a truly remarkable background. With a combined experience of over 100 years in military and law enforcement, Frank Labidi brings an unparalleled level of expertise to IPSS Electronic Security. His illustrious career includes an impressive tenure in the Special Forces and serving as the head of the VIP Protection Unit for prominent German and Belgian Members of Parliament. Such a distinguished track record in combating crime has earned him widespread recognition and respect not only within the Dolphin Coast Community but also far beyond its borders.

Beyond his role in the company, Frank Labidi's influence and impact extend to the community, where he has been instrumental in establishing the Salt Rock Neighbourhood Watch and actively participating as an esteemed ex-committee member in various crime-fighting organizations. His dedication to enhancing safety and security goes beyond the confines of the company, making him a well-known and respected figure in the business circles of the Dolphin Coast area.

Recognition and Leadership:

In 2007, Frank Labidi's exceptional expertise and leadership abilities were officially recognized when he was elected as the Secretary of the esteemed South African Intruder Detection Services Association (SAIDSA) in the Natal region. This prestigious appointment further solidified his position as a leader in the security industry and a driving force behind the continuous advancement of security practices.

Operational Excellence:

Assisting Frank Labidi in the operational domain is Brennon Knott, the Operations Director and acting COO. With a wealth of experience as an ex-member of the Riot Police, now known as Public Order Policing, Brennon Knott brings invaluable insights and knowledge to IPSS Electronic Security. His extensive experience in the security industry includes holding the position of Operations Director in large security firms in Johannesburg, further cementing his reputation as a capable and astute leader.

Experienced Team:

One of the strengths of IPSS Electronic Security lies in its remarkable pool of talent. The company takes pride in having most of its senior managers and supervisors drawn from the ranks of the South African Police force. These seasoned professionals bring a wealth of valuable experience and insights to the team, enabling the company to devise effective security strategies and solutions that are tried and tested in the field.

Vision of Excellence:

At the core of IPSS Electronic Security's success lies the founder's visionary approach. The company's foundation is built on the belief that delivering high-quality service to clients is only possible through upholding unwavering professionalism among all staff members. This dedication to excellence and commitment to continuous improvement has translated into an impressive track record of successful security solutions and satisfied clients.

In conclusion, under the expert guidance of Frank Labidi, bolstered by the operational excellence of Brennon Knott, and supported by a team of experienced professionals, IPSS Electronic Security has emerged as a beacon of trust and reliability in the security industry. Their collective experiences, remarkable achievements, and commitment to professionalism drive the company's ongoing success in combating crime and safeguarding the communities they serve.

COMPREHENSIVE SUPERVISION FOR UNPARALLELED SECURITY

At IPSS Electronic Security, we hold the supervision of our guarding sites in the highest regard, recognizing its pivotal role in ensuring an uncompromising level of security service. Our commitment to providing a safe and secure environment for our clients is reflected in the comprehensive and diligent approach we take to supervising our security personnel.

Dedicated Day and Night Shift Managers:

To maintain a proactive and vigilant presence, we deploy both day and night shift managers who conduct intermittent visits to all guarding sites within a twelve-hour period. Our hands-on approach ensures that our clients' premises receive consistent attention and oversight, day or night. Each site is visited twice during a 12-hour shift, reinforcing the message that we prioritize security round-the-clock.

Advanced Electronic Monitoring:

In addition to on-site visits, we leverage cutting-edge technology to bolster our supervisory efforts. Our security personnel are equipped with electronic devices that facilitate movement downloads on a 24-hour basis. Through this system, we can monitor their activities and verify their presence and alertness at designated intervals. This electronic monitoring system adds an extra layer of assurance that our guards are actively safeguarding the premises they are tasked with protecting.

Continuous Training and Evaluation:

At IPSS Electronic Security, we recognize that the competence and preparedness of our security personnel are critical to maintaining a professional standard of service. To achieve this, we have implemented regular and systematic on-site training sessions, where our guards receive up-to-date instruction on security best practices, emergency response protocols, and customer service excellence. Furthermore, our supervisors conduct periodic evaluations to assess the performance and proficiency of our security personnel. These evaluations allow us to identify areas for improvement, provide constructive feedback, and ensure that our team consistently delivers top-quality security services.

Client-Centric Approach:

Our approach to supervision goes beyond mere compliance and monitoring. It is driven by our dedication to providing tailored security solutions that align with the unique needs and preferences of our clients. We actively engage with our clients to understand their security concerns, priorities, and specific requirements. This client-centric approach allows us to customize our supervision strategies to best address the distinct challenges faced by each client.

Commitment to Excellence:

At IPSS Electronic Security, our commitment to excellence is evident in every facet of our operations, including our supervisory practices. We believe that proactive and meticulous supervision is the cornerstone of a successful security program. Through constant vigilance, ongoing training, and real-time monitoring, we strive to create a secure environment where our clients can have peace of mind, knowing that their safety is in capable hands.

In conclusion, our comprehensive supervision framework at IPSS Electronic Security exemplifies our unwavering dedication to providing top-tier security services. By combining the expertise of our day and night shift managers, leveraging advanced electronic monitoring, and prioritizing continuous training and evaluation, we reinforce our mission to safeguard our clients' assets and well-being. With our client-centric approach and unwavering commitment to excellence, we stand ready to meet the security challenges of today and tomorrow.

PIONEERING 24-HOUR CONTROL CENTRE AT THE FOREFRONT OF TECHNOLOGICAL ADVANCEMENTS

IPSS Electronic Security takes great pride in being the exclusive Ballito-based security company with a fully "SAIDSA" approved control centre, accredited in ALL SAIDSA categories. Our state-of-the-art control centre, situated at the Corner of Lee Barnes and Jack Smith Road, Ballito, Laguna Seca, Unit 9/9A/10/10A, is a shining example of technological innovation in the KwaZulu-Natal (KZN) region and stands among the nation's top-rated control centres.

Comprehensive Compliance and Off-Site CCTV Monitoring:

In line with our unwavering commitment to maintaining the highest standards in security operations, our 24-hour control room is fully compliant with all SAIDSA regulations for off-site CCTV monitoring and installation. This vital facility plays a pivotal role in safeguarding our clients' valuable assets and ensuring the safety of communities in the region. Currently, our dedicated team actively monitors over 500 cameras and fence lines in real-time, all seamlessly integrated into our dedicated network.

Investment in Cutting-Edge Technology:

At IPSS Electronic Security, we firmly believe that staying at the forefront of technology is fundamental to providing unparalleled security solutions. This conviction is evident in our significant investment of over 2 million Rand in 2022/2023 to implement the state-of-the-art Cathexis Artificial Intelligence software. This advanced AI software not only enhances our surveillance capabilities but also seamlessly integrates with existing cameras and software from any brand, reinforcing our position as pioneers in the security industry.

Supporting Communities with Sponsored Cameras:

We take great pride in actively supporting and contributing to the well-being of the communities we serve. Approximately 200 of the cameras actively monitored in our control centre are community cameras, generously sponsored by IPSS Electronic Security. These cameras play a crucial role in enhancing community safety and fostering a sense of security among residents.

Estate Security and Advanced AI Features:

The remaining 500 cameras are strategically installed in approximately 25 estates and community projects, further augmenting the security infrastructure of these areas. With the implementation of our cutting-edge Cathexis AI software, we can offer advanced AI features that go beyond basic number plate and facial recognition capabilities. We urge prospective clients to carefully scrutinize the credentials and capabilities of alternative security companies claiming to utilize AI software. A visit to their control rooms will reveal the depth and sophistication of their technology compared to the stringent security standards upheld by IPSS Electronic Security.

Dedicated to Providing the Highest Level of Security:

Our "SAIDSA" approved control centre serves as a testament to our unwavering commitment to providing our clients with the highest level of security and peace of mind. We continuously strive to be at the forefront of technological advancements, leveraging cutting-edge solutions to ensure the safety and protection of our clients' assets. With a dedicated team of experts and a state-of-the-art control centre, IPSS Electronic Security is the trusted choice for comprehensive security solutions in the KwaZulu-Natal region and beyond.

A SOFISTICATED AND EXPANSIVE RADIO COMMUNICATION NETWORK

Over the course of our extensive operation, IPSS Electronic Security has invested considerable resources in meticulously constructing and refining a specialized two-way radio network that spans an impressive 100 km radius from our state-of-the-art 24-hour Ballito control centre. This highly advanced and robust radio network stands as a testament to our unwavering commitment to leveraging cutting-edge technology to ensure the safety and security of our clients.

Seamless Communication and Real-Time Information Exchange:

At the heart of our radio communication network lies the seamless and uninterrupted flow of information among all our staff members. Through this extensive network, we maintain constant and reliable radio contact between our security personnel and our control centre. This real-time communication capability empowers our team to swiftly respond to any potential threats or security incidents that may arise, no matter where they occur within our expansive coverage area.

Proactive Response and Enhanced Security:

At IPSS Electronic Security, we firmly believe in the power of information and its role in proactive security measures. By actively promoting and encouraging the sharing of information via our robust radio network, we foster a collaborative and vigilant security environment. Our staff members are empowered to report any suspicious activities, potential breaches, or emerging security challenges immediately. This proactive approach enables us to address security threats in their infancy, preventing escalation and ensuring the safety of our clients and their assets.

Accessibility and Dedication Around the Clock:

To maintain an unparalleled level of responsiveness, we have taken our commitment to service excellence to the next level. Every member of our management team is available 24 hours a day via our radio communication network. This commitment to constant accessibility showcases our unwavering dedication to delivering exceptional security services at any time, day or night. Whether it's a routine inquiry or an urgent security matter, our clients can rest assured that our management team is just a radio call away.

Redundancy and Reliability:

Understanding the critical nature of effective communication in the security domain, we have implemented redundant systems and rigorous testing procedures to ensure the reliability and continuity of our radio network. We leave no room for communication breakdowns, employing backup solutions and protocols to maintain uninterrupted connectivity at all times.

Continuous Improvement and Adaptability:

At IPSS Electronic Security, we recognize that the security landscape is ever-evolving, demanding constant adaptation and improvement. As such, our radio communication network remains a dynamic and evolving aspect of our security infrastructure. We regularly assess and upgrade our technology and processes to stay at the forefront of innovation and ensure that our network remains a robust and efficient tool for safeguarding our clients' interests.

In conclusion, our specialized two-way radio communication network is not just a means of communication; it is a lifeline that binds our team together in a cohesive and proactive security force. From the seamless exchange of real-time information to the 24/7 accessibility of our management team, every aspect of this network is designed to enhance security responsiveness and fortify our commitment to protecting our clients. With a keen focus on continuous improvement and a dedication to cutting-edge technology, our radio communication network stands as a beacon of reliability and efficiency in the realm of security services.

VEHICLE FLEET AND TACTICAL TASK TEAMS

At IPSS Electronic Security, we take pride in maintaining a well-equipped and well-maintained vehicle fleet, strategically deployed in the greater Ballito & Salt Rock area. Our fleet comprises the following specialized vehicles:

- 12 x Armed reaction vehicles
- 3 x Managers vehicle
- 4 x Supervisor vehicles
- 2 x Posting vehicles
- 1 x Land Invasion vehicle
- 1 x Armoured vehicle
- 3 x Marked Tactical task team vehicles
- 2 x Unmarked Tactical task team vehicles
- 4 x Technical vehicles
- 3 x Standby vehicles

Our Tactical task team members possess extensive experience and hold full licenses, making them proficient in handling any type of firearm, rifle, or shotgun in diverse situations. Their capabilities have been demonstrated in numerous scenarios, from handling simple domestic disputes to managing riots during the 2021 Riots and thwarting multiple Land Invasion attempts over the years.

With our versatile vehicle fleet and highly skilled Tactical task teams, we remain prepared to address a wide range of security challenges with utmost professionalism and efficiency.

STAFF ESTABLISHMENT

At IPSS Electronic Security, we prioritize close collaboration with our clients before making any security service recommendations. Understanding the unique needs of each individual client is crucial, which is why our standard job description is carefully tailored to reflect those specific requirements. This comprehensive job description forms the foundation of the security officer's duties.

Before assuming their duties, each security officer undergoes a thorough briefing on the job description, ensuring they fully understand their responsibilities. Our commitment to maintaining high standards includes 24-hour supervision to ensure adherence to the assigned duties.

Regular and ongoing liaisons with our clients foster a proactive approach, allowing for adjustments to the job description when necessary. This ensures that security officers are consistently briefed on any new developments, enabling them to adapt swiftly to evolving circumstances.

We take immense pride in our highly trained staff. All our team members possess the necessary training documents, and we further invest in their professional growth through advanced training programs. This dedication ensures that our security officers remain equipped with the latest knowledge and expertise to deliver exceptional service.

In line with our commitment to excellence, we adhere to a policy of paying above-average legislated rates to our staff. By offering competitive compensation, we attract and retain the best talent available, guaranteeing the delivery of top-quality security services.

COMPREHENSIVE DAILY MANAGEMENT VISITS ENSURING OPTIMAL SECURITY

At IPSS Electronic Security, we hold ourselves to the highest standards of service delivery, and our commitment to excellence is evident in our meticulous daily management visits conducted by our manager of operational services. These visits are a cornerstone of our proactive and hands-on approach to providing top-notch security solutions to our valued clients.

Thorough Checks for Security and Wellbeing:

During these visits, our manager of operational services leaves no stone unturned in ensuring the security and wellbeing of our clients' valuable properties. Every aspect of the assigned locations is thoroughly checked to guarantee that all security measures are in place and functioning optimally. From surveillance systems and access control to perimeter fencing and security procedures, our manager diligently assesses every element to uphold the highest level of security standards.

Prioritizing the Welfare of Our Security Officers:

At IPSS Electronic Security, we recognize that the wellbeing of our dedicated security officers is paramount to their effectiveness and the overall security of our clients' properties. Our manager of operational services goes above and beyond to ensure that our officers are provided with a safe and supportive working environment. Regular interaction with the security officers enables our manager to address any concerns, offer support, and reinforce the importance of their role in safeguarding our clients' assets.

Accurate Record-Keeping and Occurrence Book:

To maintain transparency and accountability, our manager of operational services pays meticulous attention to the proper completion of the occurrence book. This essential record-keeping tool allows our security officers to log incidents, observations, and any relevant information during their shifts. By ensuring accurate record-keeping, we can promptly address any security-related incidents and keep our clients informed about noteworthy occurrences.

Ensuring Adherence to Assigned Job Descriptions:

To maximize the efficiency and effectiveness of our security officers, our manager of operational services verifies that each officer adheres to their assigned job description. By upholding job roles and responsibilities, we ensure that our security team is optimized to address specific security needs at each location.

Proactive Exception Reports for Timely Action:

As part of our commitment to proactive security measures, our manager of operational services prepares an exception report when applicable. This comprehensive report documents any incidents or observations made by the assigned security officers, promptly bringing them to the attention of the client. This proactive approach enables us to address potential issues before they escalate and underscores our dedication to transparency and clear communication with our clients.

In conclusion, our daily management visits stand as a testament to our unwavering commitment to providing optimal security solutions. Through meticulous checks, attention to officer welfare, accurate record-keeping, and proactive exception reporting, we demonstrate our dedication to maintaining the highest standards of security service. With IPSS Electronic Security, clients can rest assured that their properties are in the hands of a proactive and vigilant security team, committed to safeguarding their assets and peace of mind.

PERSONNEL PLACEMENT

Before being assigned to clients' premises, all uniformed officers are required to successfully complete a comprehensive presentation with a high percentage pass rate. This presentation covers various crucial aspects to ensure the utmost professionalism and efficiency in their roles. The topics covered in the presentation include:

- Maintenance of uniform
- Personal hygiene
- Foot drill • Arrest without warrant
- Basic first aid • Basic fire fighting
- Right of search
- Dealing with unauthorized persons
- Action at the scene of a crime
- Detection and prevention of security breaches
- Written reports and occurrence books
- Patrolling of premises
- Radio and telephone communications
- Access/Egress control

At IPSS Electronic Security, our dedication to maintaining the highest standards of competence and professionalism among our uniformed security officers extends to a crucial step in our training and evaluation process: the pre-shift parade. This essential component ensures that every officer is fully prepared and equipped to fulfil their duties with unwavering proficiency and dedication. We firmly believe that this commitment to rigorous training and evaluation is the bedrock of our ability to consistently deliver top-quality security services to our esteemed clients.

A Thorough Pre-Shift Parade for Preparedness:

The pre-shift parade is a meticulously orchestrated event that takes place before each officer commences their duties. During this vital step, our officers undergo a comprehensive evaluation to ensure they are mentally and physically ready to face the demands of their respective shifts. It is an opportunity for them to demonstrate their knowledge, skills, and adherence to the highest standards of professionalism.

Cultivating a Culture of Professionalism:

At IPSS Electronic Security, the pre-shift parade is not just a formality; it embodies our organizational culture of professionalism and excellence. By holding our officers to rigorous standards, we instill in them a sense of pride in their work and a commitment to upholding the highest level of competence and ethical conduct.

Client-Centric Service:

In conclusion, the pre-shift parade at IPSS Electronic Security represents the culmination of our commitment to rigorous training and evaluation. Through this essential step, we reinforce our dedication to professionalism, competence, and client-centric service. By preparing our uniformed security officers to the highest standards, we can confidently assure our clients that they are in the hands of a vigilant and capable security team, ready to protect what matters most to them.

UNIFORM

At IPSS Electronic Security, our uniforms are designed to reflect a soft, public relations approach while maintaining a professional and distinctive appearance. The armed reaction units don camouflage attire, showcasing our corporate colours. For the guarding division, the uniform consists of black and red elements, representing our corporate colours. The technical units wear a uniform in light brown, signifying their association with IPSS Electronic Security.

If a client has specific preferences, we are more than willing to design a unique uniform within the colours of IPSS Electronic Security to accommodate their preferences.

As part of our standard uniform package, the following accessories are issued to our personnel:

- Beret or cap with emblem
- Web belt • Handcuff pouch
- Handcuffs
- Torch
- Radio and/or cell phone
- Jacket
- Raincoat

These accessories not only enhance the functionality of our security personnel but also contribute to their professional image while on duty.

PRODUCTS

At IPSS Electronic Security, we prioritize the use of local products whenever applicable, ensuring our price structure remains highly competitive. By utilizing local products, we minimize issues such as freight delays and customs complications, streamlining our operations for seamless service delivery.

Our commitment to customer satisfaction extends to our 24-hour backup service, guaranteeing swift resolution of any equipment problems that may arise.

In line with our dedication to staying at the forefront of technology, we currently boast the most advanced security installations available in the market. Regular communication with our suppliers allows us to stay informed about the latest developments, ensuring that our technical departments are well-equipped to handle any security challenge.

As a recognized leader in the industry, IPSS Electronic Security is at the forefront of wireless outdoor security system installations in South Africa, as acknowledged by national suppliers. Our continuous pursuit of cutting-edge solutions sets us apart and underscores our commitment to providing our clients with the best security products and services available.

MISSION STATEMENT

At IPSS Electronic Security, our unwavering mission is to lead the charge in combating crime effectively, across all its manifestations, by fostering a culture of unity, collaboration, and excellence within our organization. We are driven by our commitment to implement lawful and ethical anti-crime measures while upholding the highest standards of professionalism, integrity, and customer satisfaction.

Our dedication lies in tailoring bespoke security solutions to meet the distinct needs and challenges faced by each client. We recognize that every organization and individual has unique security requirements, and thus, our approach is rooted in personalized and comprehensive solutions.

To achieve this, before embarking on any contract, we employ a rigorous and meticulous process of conducting a comprehensive security assessment. This assessment delves deep into understanding our client's specific needs, vulnerabilities, and potential threats. By investing the necessary time and effort in this crucial step, we ensure that our security strategies are well-informed, robust, and effective.

At IPSS Electronic Security, we take pride in our unwavering commitment to delivering superior security solutions that go beyond conventional practices. Our dedicated team of experienced professionals brings together diverse expertise and cutting-edge technologies to provide proactive and adaptive security measures. We continuously stay ahead of emerging threats and trends, thereby safeguarding our clients from any potential risks.

Moreover, our approach to security extends beyond the mere implementation of measures. We emphasize the importance of educating and empowering our clients, enabling them to play an active role in their security protocols. Through transparent communication and training initiatives, we empower our clients to be vigilant partners in maintaining their safety and peace of mind.

As we progress on our mission, we also understand the significance of contributing positively to society. We actively engage with local communities to promote awareness about crime prevention and safety practices. We believe that our responsibility goes beyond our immediate clients, and by fostering a culture of security consciousness, we contribute to building safer neighbourhoods and cities.

IPSS Electronic Security takes great pride in being a reliable and trusted partner for our valued clients. We are driven by a passion for safeguarding lives, assets, and the broader community. Our commitment to continuous improvement, innovation, and excellence remains unwavering as we strive to set new benchmarks in the security industry.

In conclusion, at IPSS Electronic Security, we are more than just a security provider – we are the vanguards of safety, working tirelessly to secure a brighter and crime-free future for all.

LIST OF NATIONAL / INTERNATIONAL CLIENTS / FRANCHISES

- Blue Security
- Ashton International College
- Mug & Bean
- Wimpy
- Canon
- Engen
- Netcare
- Kwik Fit
- Ayoba Board
- Motolek
- Vodacom
- Uni Span
- Curro School
- Foodlovers
- PNA
- Surfers
- Trappers
- Ocean Basket
- Collins Property Group
- Afros Chicken
- Sasol
- Shell
- Ampath Laboratories
- Tigers Milk
- Tasos Bar & Grill
- Carlton Hair
- Samsung
- Cash Crusaders
- Suzuki
- 3@1
- Pizza Perfect
- National Motor spares
- Wedgewood Nougat
- Rivers Church
- Alpine Motors
- BP
- Super Spar / Tiffany's
- Ethekeeni Cheese
- Ezee Tile Adhesives

LIST OF ESTATES, COMPLEXES AND CENTRES

- Club Med South Africa
- Umhlali Country Club & Golfing Estate
- Evergreen Estate
- Tanglewood Estate
- Elaleni Coastal Forest Estate
- Zululami Coastal Estate / Collins Property Group
- Mount Richmore Coastal Estate
- Sheffield Cove Estate
- Sheffield Beach Estate
- Wakenshaw Estate
- Colwyn Drive HOA
- Mount Calm Coastal Estate
- Birdhaven Estate
- Seaward Estate
- Seaton Delaval Estate / Collins Property Group
- Lalela Estate / Collins Property Group
- Palm Lakes Estate
- Tiffany's Shopping Centre
- La Piroque
- Martinique Estate
- San Hall Office Park
- The Dunes Estate
- Seaward Business Centre / The Well
- Skiathos Estate
- Unispan
- Master Construction
- Pentire Point
- Barbet's Crescent
- The Atrium
- Greenhaven
- Laguna Seca Office Park
- Manor Estates
- Villa Leonora
- New Salt Rock Shopping Centre
- Springvale Equestrian Estate
- Loxley Estate
- Brooklyns Estate
- Animal Flag Farm
- Canelands Boutique Hotel
- Beverly Hills Estate
- Coral Cove
- Monte Carlo
- Nutrapharm Manufacturing Industries
- Shakas Grove
- Shakas Head Industrial Park
- Spinosa Developments
- Total Competition
- Colwyn Drive HOA
- Ballito Storage Park
- Future Storage Park

LIABILITY INSURANCE

In the event of an **IPSS Electronic Security's** security officer carrying out a wrongful arrest etc., all discharge and defamation cases will be covered by our public liability insurance.

Total limit: R 20 000 000,00

Incident limit: R 20 000 000,00

Insurer: RENASA INSURANCE COMPANY LTD

Policy number: IPSSE001/0003

Total limit: R 5 000 000,00

Incident limit: R 5 000 000,00

Insurer: LEPPARD AND ASSOCIATES (PTY) LTD VIA LOMBARD INSURANCE CO. LTD

Policy number: P51 040253

REGISTRATION NUMBERS

PSIRA registration number: 1042232

SAIDSA registration number: 694

Vat. registration number: 4770208561

BBBEE CERTIFICATE

BBBEE status: CERTIFIED

NEWSPAPER ARTICLES

Over the past several years, IPSS Electronic Security has been at the forefront of the security industry, making significant strides in safeguarding lives and assets across various sectors. Our dedication to excellence and commitment to staying ahead of emerging threats have earned us extensive recognition, with a staggering number of publications exceeding 400 articles in renowned news media outlets.

These articles have highlighted our numerous success stories, showcasing how we have effectively combated crime in all its forms through innovative and tailor-made security solutions. From preventing burglaries and vandalism to thwarting cyberattacks and data breaches, our comprehensive approach has consistently impressed both clients and industry experts alike.

In these publications, you will find in-depth coverage of our diverse portfolio of services, ranging from advanced surveillance and access control systems to cutting-edge cybersecurity measures. Each article delves into the meticulous planning and thorough assessment that underpins our security strategies, ensuring that every solution is uniquely designed to address the specific needs and vulnerabilities of each client.

Furthermore, these articles shed light on the core values that form the foundation of IPSS Electronic Security. Integrity, professionalism, and customer-centricity are ingrained in our organizational culture, driving us to go beyond the conventional norms of security provision. We foster a collaborative and unified approach within our team, enabling us to deliver seamless and cohesive security solutions that adapt to evolving threats.

The plethora of news media coverage also features compelling case studies and testimonials from satisfied clients, who have experienced firsthand the peace of mind that comes from partnering with IPSS Electronic Security. Our customer-focused approach ensures that we actively engage with our clients, guiding them through the security assessment process and keeping them informed at every step of the journey.

As you explore the links provided, you will gain a comprehensive understanding of our company's rich history and growth trajectory. The articles cover our expansion into new markets and territories, showcasing our determination to make a global impact in the fight against crime.

Moreover, our contributions to the community and corporate social responsibility initiatives are extensively covered, revealing our dedication to making a positive difference beyond business operations. We firmly believe in giving back to society and actively participate in programs aimed at educating and empowering local communities about crime prevention and safety practices.

In conclusion, the sheer volume of publications on IPSS Electronic Security underscores our position as a thought leader and trailblazer in the security industry. We invite you to explore these articles, which offer compelling insights into our achievements, innovations, and unwavering commitment to protecting what matters most. Whether you are a potential client seeking the best security solutions or a researcher interested in the latest advancements in the field, these links will provide you with a comprehensive view of IPSS Electronic Security's prowess and dedication to creating a safer and more secure world.

- Facebook: **IPSS Electronic Security**
- Webpage: **www.ipss-security.co.za**





